

Terms and Conditions for the Supply of Services

Welcome to the website ("**the website**"). The term "Quantum Waste" or "us" or "we" refers to the owner of the website, Quantum Waste Limited, whose registered office is Unit 16, Parkside, Rolt Street, SE85JB London. The term "you" refers to you as the user of the website.

1. Submitting Orders:

Purchase orders can submitted electronically through the website. Once your order has been confirmed by Quantum Waste you will be bound by a contract to purchase the services requested in your purchase order, subject to your rights to cancel or vary the order set out in clause 9 of these terms and conditions.

2. Terms:

The supply of services by Quantum Waste to you is governed by these terms and conditions, as amended from time to time in accordance with clause 13, unless Quantum Waste has agreed to a variation of these terms and conditions in writing.

3. Price:

The price of the services is the price quoted on the website at the time of placing your purchase order, unless otherwise agreed in writing by Quantum Waste. The price is inclusive of goods and services tax. Prices quoted are based on the collection address which you submit to the website, and Quantum Waste reserves the right to vary prices if the collection address changes.

4. Payment:

Credit card payment is made at the time you submit your purchase order once the collection has been approved and scheduled.

5. Collections:

Quantum Waste will endeavour to complete bag collections on the schedule date and on the same day if nothing is indicated and the order is placed by 7pm, subject to operational constraints. Where collection is likely to be delayed Quantum Waste may contact you to discuss your requirements and alternative arrangements. Late collection does not of itself entitle you to cancel any order or part order.

6. Refunds:

Quantum Waste will provide a full refund of fees paid in respect of any ordered services not provided by us, provided you notify Quantum Waste of the request for refund within 5 working days of the scheduled delivery date for the service.

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7. Use of Bins:

In the event that we have provided you with a bin, while the bin is in your possession, you will not:

- 1. light fires in the bin; or
- 2. place or allow to be placed into the bin any liquids or any explosive, toxic, dangerous, hazardous or noxious materials including but not limited to asbestos, acids, solvents, minerals, grease or liquid, concrete; or
- 3. fill any bin higher than the top of its sides or in such a manner as to cause spillage of material from the bin either while stationary or in transit; or
- 4. move any bin without Quantum Waste's consent.

8. Risk:

You will be liable to Quantum Waste for any damage to a bin which occurs while in your possession, subject to fair wear and tear.

9. Order Cancellation/Variation:

You will be entitled to cancel or vary an order provided that Quantum Waste receives notice of variation or cancellation no less than 8 hours before the collection date under the order. Any other variation to your order will be granted at Quantum Waste's sole discretion and subject to payment of reasonable costs. Quantum Waste reserves the right to vary any order if we are unable to provide the service requested, provided that if the service provided is of a lesser value than that requested an adjustment shall be made to the price.

10. Limitation of Liability:

The liability of Quantum Waste for any claim, damages, loss or expense related to the supply of services is limited to the cost paid or payable by you for those services except where statute expressly requires otherwise. To the fullest extent permitted by law, Quantum Waste will not be liable in any event whether in tort, contract or otherwise for any loss of profits or any consequential, indirect or special damage, loss or injury of any kind suffered by you or any other person.

11. Force Majeure:

Quantum Waste will not be liable for any failure or delay in complying with any obligation imposed by these terms if the failure or delay arises from any circumstance beyond Quantum Wastes' control, including without limitation fire, flood, earthquake, explosion, war, insurrection, sabotage, industrial disputes, transportation embargo, changes in law, delays or disruption by government or government agencies.

12. Privacy:

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You authorise Quantum Waste to collect, retain and use personal information about you for the purpose of processing payment for any services which you purchase from Quantum Waste using the website, or for any other purpose that you authorise. You have rights of access to and correction of any personal information that is held about you. You may request access to or correction of your personal information held by Quantum Waste.

13. Changes to Terms and Conditions:

Quantum Waste may alter these terms from time to time.

14. Waiver:

If at any time Quantum Waste does not enforce any of these terms or grant you time or other indulgence, Quantum Waste will not be construed as having waived that term or its rights to later enforce that or any other term.

15. Severability:

If any portion of these terms is deemed to be invalid, illegal or unenforceable the remaining provisions shall remain in full force and effect.

16. Governing Law:

These terms will be governed by English law and you agree to submit to the exclusive jurisdiction of the English Courts.

Date: 4th January 2015

Signature:

Javier Rojo

General Manager. Quantum Waste

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